

New Orleans Civil Service

AN EQUAL OPPORTUNITY EMPLOYER

OFFICIAL CLASS TITLE

ENTRANCE SALARY: \$26,149 PER YEAR

OFFICE SUPPORT SPECIALIST (CLASS CODE 0070)

FINAL DATE FOR FILING APPLICATIONS: Applicants will be accepted until this announcement is withdrawn. Applicants who have taken the performance examination will not be allowed to repeat that portion of the examination for a period of one (1) months from the date of their last test, not to exceed four (4) times within a year.

KIND OF WORK:

Advanced clerical work performing a wide variety of clerical operations or a highly specialized clerical function; and related work as required.

MINIMUM QUALIFICATION REQUIREMENTS:

- 1) High School Diploma. Original High School Diploma or GED issued by the State Department of Education must be presented at the time of application.
- 2) Permanent status with the City of New Orleans in a class of work having a pay grade equal to or higher than Office Assistant IV (pay grade 38) and two (2) years of experience at that level.
- 3) Successful completion of the following courses offered by the Civil Service Employee Growth and Development Division or equivalent courses offered by the Sewerage & Water Board's Training Division:

<u>Note</u>: The Civil Service Department reserves the right to determine what courses are considered equivalent.

Basic Grammar Usage and Proofreading	(COMM 110) <u>Or</u>
Basic Grammar Usage and Proofreading	(COMM 111) And
Basic Grammar Usage and Proofreading	(COMM 112)
Business Writing	(COMM 130)
Business Math	(COMP 410)
Human Relations	(PBSV 210)
Techniques of Good Customer Service	(PBSV 220)
Telephone Techniques	(PBSV 230)

<u>Note:</u> MIS courses (Introduction to PC's course, MS/PC-DOS or OS (FM) course, and one software application course), which are normally requirements for this position, have been waived until further notice.

KIND OF EXAMINATION:

A qualifying computerized keyboarding test with a minimum score of thirty (30) words per minute after the deduction of errors and a qualifying rating of training and experience to determine that the candidate meets the minimum qualifications. Credit will only be given for related experience gained within the last ten (10) years.

Note: Applicants who have taken and passed the typing test after 12/31/2001 with a score of at least 30 words per minute need not repeat the typing test for this position.

This is a non-competitive promotional examination limited to permanent employees of the City of New Orleans in accordance with Rule V, Section $8.1\ (d)$.

THE CITY OF NEW ORLEANS IS AN EQUAL OPPORTUNITY EMPLOYER AND DOES NOT DISCRIMINATE ON THE BASIS OF RACE, COLOR, RELIGION, NATIONAL ORIGIN, GENDER, AGE, PHYSICAL OR MENTAL DISABILITY, SEXUAL ORIENTATION, CREED, CULTURE, OR ANCESTRY. REQUESTS FOR ALTERNATE FORMAT OR ACCOMMODATIONS SHOULD BE DIRECTED TO DODDIE K. SMITH AT (504) 658-3516 OR TTY/VOICE AT (504) 658-2059 OR 1-800-981-6652.

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